



No pets allowed in our rentals
(mobile home or chalet)

No smoking in our rentals
(mobile home or chalet)



Each rental is designed for a maximum capacity: 2, 4, 5 or 6 people
This capacity appears clearly on the web page of the accommodation.

Attention: babies count too!

In case of a change of participants, you have to inform the reception per e-mail [before arrival](#).



Only 1 vehicle is included in the rental price.

Only 1 specific parking is provided per accommodation and must be respected.

Any other vehicle and/or trailer will be charged an additional €5 per night and will be parked in the campsite's annex car park.

Arrival



From **4:00 PM** until the reception closes:

7 p.m. in April, May, June, September and October.

8 p.m. in July and August.

Upon registration you will receive:

The keys to the rental

The magnetic card that opens the barriers

The campsite's bracelets

depending on the number of participants announced

**Wearing a wristband is mandatory
at the handle or ankle
throughout your stay
and for the whole campsite**



A deposit of €200 is required.

(Read the CAUTION sheet)

Departure up to **10:00 PM** maximum

The reception is open from

9 a.m. in April, May, June, September and October.

8 a.m. in July and August.

You drop off at the reception **or in the mailbox:**

(before reception opens)



The keys to the rental

The magnetic card that opens the barriers
the campground bracelets cut out.

**After returning the keys, card, and wristbands,
you must absolutely
exit your vehicle
outside the campsite.**



The state of play is done within 72 hours
(Read the CAUTION sheet)



Reception parking reserved only for customers during arrivals and departures.

This car park with 5 spaces + 1 disabled space allows you to park just the time you need to go at the reception:

1. when checking in upon arrival
2. when returning keys, card, wristbands at check-out.

No other reason can justify parking in these spaces.

The magnetic card that has been entrusted to you only works for **1 vehicle**. It only opens the barriers once at the entrance and only once at the exit: (**1 input / 1 output**, and again **1 input / 1 output**, cyclically, at infinity). In order for everything to work properly, you must beep every time you pass.

Store the card entrusted to you in your vehicle (for example in the sun visor) **If you lose it, we will charge you €25.**



between 10:00 p.m. and 7:00 a.m. outside the summer period.
between 11:00 p.m. and 6:00 a.m. in July, August and September.

For any arrival after the gate has closed, you must park in the municipal car park (free until 9:00 am).

You are responsible for your belongings, whether in your accommodation or in the campsite:

sports field, swimming pool, sanitary facilities, playground, restaurant, bar...



Guests are **allowed** to visit you in your rental during the day.

The following conditions apply:

You must notify reception in advance and be present to welcome them yourself.

Their vehicle must be parked outside the campsite.

Visitors have no access to the swimming pool or the multi-sports ground.

You must clean your rental accommodation during your stay and leave it clean.

If you do not want to do the final cleaning, you can take the " cleaning package ":

80€ for 1-bedroom rentals,

100€ for 2-bedroom rentals

120€ for 3-bedroom rentals



Paying, accessible throughout the campsite.

Purchase from your devices by credit card / Purchase at reception only in cash



**In the mobile home or chalet,
in addition to furniture,
there are:
Blankets and pillows**



Kitchen basics



Cleaning supplies



**In the mobile home or chalet,
there is no and
You must bring (among other things):
Your sheets and towels
(also available for rent)**



Food and supplies



Hygiene products and cleaning



**Laundry detergent is not
provided when purchasing
tokens for washing machines,
remember to
bring your laundry detergent**



RENTAL OF ADDITIONAL EQUIPMENT



SHEETS and TOWELS:



1. Bed linen and towels **can be added to the original booking up to 10 days before arrival.** After this period, we will not be able to guarantee sufficient stock to rent it to you.
2. Sheets and towels ordered at the time of booking **cannot be cancelled after the balance has been paid.**
3. Except for a 2-night stay, bed linen and towels are rented for an **indivisible period of 7 nights.**
4. For stays longer than one week, **you can change your sheets and towels mid-stay** by bringing used sheets and towels back to the reception. A new prize will then be given to you.
5. When you leave, **you will have to take the sheets and towels down to** the reception.



BABY PACK:



1. The baby pack contains a **high chair**, a **travel cot** and a **mattress**.
2. The baby pack does not contain **sheets or sleeping bags**.
3. It is possible to rent **only the high chair** or **the travel cot** (mattress included).
4. The baby pack ordered at the time of booking **cannot be cancelled after the balance has been paid.**
5. The baby pack ordered at the time of booking – or added at the latest the day before your arrival – will be dropped off **directly in your rental.**
6. Subject to availability, it is possible to **request a baby pack during your stay.**
7. When you leave, **you will leave the baby pack in the rental.**

No other extras are available for rent.

DEPOSIT

The deposit is a simple **security deposit** that we keep during your stay and until the verification of the accommodation which is done after your departure.

If the accommodation is clean and we do not notice any breakage, the deposit is cancelled or returned.

If it is dirty or damaged, the deposit is then kept according to the damage:

1. Cleaning fee charged 80€, 100€ or 120€ depending on the number of rooms in the mobile home/chalet.
2. Breakage invoiced up to the repair costs.



If the deposit is left by credit card,

The state of play is done **after you leave**
(within 72 hours maximum)



You can leave even when the reception is closed,
leaving the keys, card and wristbands
in the reception mailbox.

If it is left by credit card, the amount of the deposit is not cashed.

Only booked/blocked => no refund upon cancellation.

The amount of the deposit is simply released.



In very rare cases, **the customer's bank** collects the "blocked" amount itself
and transfers it back after cancellation. The transfer can take up to 3 weeks.

If this is your case, **you should contact your bank directly.**



If the deposit is left in cash

We must return the deposited cash to you.



**The inventory of fixtures is mandatory by appointment
at the time of your departure**

During reception opening hours:

9:00 - 12:30 / 13:30 - 19:00

April, May, June, September, October

8:00 - 20:00

July, August





FOREST FIRES

If you see the start of a fire, keep calm.

1. Close outside gas bottles.
2. Immediately warn the management of the camping site, who will alert the fire brigade.
3. Never approach a fire, either on foot, or by car.
4. Keep approach roads and evacuation routes clear.
5. Move in the opposite direction of the fire.



TECHNOLOGICAL

1. Do not seek refuge in your caravan, tent or vehicle (they are not sufficiently water or air tight)
2. Leave your vehicle and camping equipment on the pitch
3. Make your way to the assembly point (see evacuation plan)
4. When you are in the shelter provided by the manager:
 - Shut all windows and doors
 - Turn off the ventilation and air-conditioning
 - Stay away from the windows and doors
 - Do not smoke, no flames or sparks
 - Do not use your phone
 - Wash yourself if you have irritated skin and if possible, change your clothes
 - Listen to the radio (battery run)
 - Do not leave unless instructed to do so (comply with the manager's instructions)
5. Do not try and find your family or friends



EARTHQUAKE / LAND MOVEMENTS

Indicate to the manager of the camp site:

- the appearance of cracks in the ground
- the appearance of ground settling or subsiding
- the falling of rocks or stones
- any indication of potential instability

The manager will give you the appropriate instructions

1. move away as soon as possible from the danger area
2. do not return until instructed to do so
3. immediately inform the manager of the camping site

Please consult the safety instructions booklet for the camping site at reception.

CAMPING LE MAS AND SUSTAINABLE DEVELOPMENT

Our planet and its resources are precious, and at CAMPING LE MAS we want to do everything we can to help save them.

That's why we would like to draw your attention to the importance of preserving water and energy during your stay. Turning off a faucet that flows unnecessarily, turning off a lamp on in an empty room or closing doors and windows when the air conditioning is on are simple precautions, but put end to end they allow the preservation of many resources.

We also offer you to sort your waste. Containers for glass and packaging are available in front of the campsite entrance. Household waste can be deposited in the containers located in the main climb.

We thank you in advance for your contribution to this collective effort, and look forward to your visit to our establishment.

